

How to send money to a company using our app

Audio transcript

To get started, first log on to our HSBC UK Mobile Banking app.

At the top of the screen, select 'Pay'.

Select where you want to send money to. In this example we'll select 'Pay a bill or company'.

Then select the account you would like to send money from.

Select a company from your existing list or 'Add a new company'.

You can choose from our list of trusted companies by typing their name in the search box at the top of the screen. For this example, we want to pay 'BaAA Home Services Ltd'.

Enter the full amount you want to send and enter a reference. If you don't want to send the money immediately, tap the date for when you want to send it, check the payee details and select 'Continue'.

Once that's approved, just check all the details are correct, and tap 'Confirm'.

And that's it. Your payment is confirmed.